

LARRY LAWHEAD

RESUME

PROFILE

Having worked in the health care industry for over twelve years and the Medicare for seven, Larry Lawhead is a prime candidate for companies whose future lies in the expanding world of managed medical care. With experience in development to deployment Larry has a solid understanding of what it takes to create software solutions. Having managed off-shore teams he also understands the necessity of setting expectations, assigning ownership and communicating clearly. Along with these experiences, Larry offers enormous dedication to getting the job done well and on time.

EXPERIENCE

OPERATIONS MANAGER

Dynamic Healthcare Systems, Irvine CA

2009-2013

Defined and established standard operations procedures for the management of Medicare data from Enrollment to Risk Adjustment / EDPS, including Premium Billing and PDE. Managed day-to-day activity of offshore team in India by setting priorities, deadlines and tracking and reporting progress. Insured schedules were in step with Medicare compliance requirements and client service level agreements.

QUALITY ASSURANCE MANAGER

Dynamic Healthcare Systems, Irvine CA

2006-2009

Established software testing and release process covering all phases from requirements analysis to deployment. Managed schedules, priorities and deliverables of offshore QA team in India. Tracked and managed software "bugs".

FREELANCE SOFTWARE DEVELOPMENT

Free-Lance Software Developer, Kranj, Slovenia

2003-2006

Established software development and online advertisement business. Created web application solutions using the Microsoft .net platform (C# and Transact SQL). Engaged in interactive marketing and viral branding. Customized existing CMS solutions to meet client needs.

SYSTEMS ANALYST & QUALITY ASSURANCE MANAGER

Monarch Healthcare, Irvine CA

2001-2003

Analyzed and documented business and systems requirements. Created data dictionaries and data mapping requirements. Created UML use cases and test cases. Established workflows. Created test plans. Managed and conducted performance, integrated, systems and acceptance testing. Managed software deployment.

E-PROCUREMENT IMPLEMENTATION MANAGER

Creative Planet, Los Angeles, CA

2000-2001

Documented procurement requirements for TV and feature film production. Prepared and conducted focus groups. Created UML use cases. Created project plans. Established administrative and customer support procedures. Established deliverables and due dates. Tracked and reported "burn rates".

BUSINESS ANALYST

Spectria Consulting, Long Beach, CA

2000

Conducted feasibility studies and recommended software solutions. Established workflows, wrote and published functional requirements. Created use cases. Tracked and reported change requests. Scheduled and managed software testing. Conducted end-user training.

PROJECT ADMINISTRATOR

KPMG Consulting, Los Angeles, CA

1999-2000

Assisted in managing various e-commerce projects. Assisted in creating budgets, deadlines and deliverables. Defined workflows and wrote and published business requirements. Created test cases scheduled and managed software testing. Wrote and published training materials and end user documentation.

REGIONAL DIRECTOR

Non-Profit Organizations (Youth With A Mission Germany & Bethany Fellowship International Slovenia)

1977-1999

Conducted ethnographic surveys. Disseminated and reported statistical findings. Wrote published reports, newsletters, video newsletters and on-line essays. Wrote and directed multimedia promotional videos.

LARRY LAWHEAD

RESUME

Organized and managed multi-cultural events such as music tours and concerts. Developed and directed training programs. Trained and directed staff.

EDUCATION

BETHANY COLLEGE
Bloomington, Minnesota — Bachelors Degree 1977

SKILLS

Medicare data management (Enrollment, Risk Adjustment/EDPS, Premium Billing and PDE). Operations and software QA management. Offshore team management and training. Experience in the Unified Modeling Language (UML). Software and QA life cycles. Microsoft .Net Platform, C#, Transact SQL. Visio, Microsoft Office. Microsoft Project.

REFERRALS

Available upon request.
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